

# blurb!

The regular newsletter of



Brookvale  
Community Association

ISSUE 95  
Jul 2023

Community Ward Residents' news: \* Town Centre \* Kings Furlong \* Brookvale Conservation Area

## Brookvale Free Lunch Club Café Midday to 1pm every Thursday

All are welcome, especially  
anyone not at work or needing company.

A choice - free hot drinks, biscuits, fruit, soup  
and a sandwich - or a toastie!

At Brookvale Village Hall, Lower Brook Street,  
Basingstoke, RG21 7RP

Funded by Basingstoke Round Table 93

'Funded by the UK government through the UK Shared Prosperity Fund' and  
supported by Basingstoke and Deane Borough Council'

LEVELLING  
UP



HM Government



The UK Shared Prosperity Fund is a central pillar of the UK Government's Levelling Up agenda and provides £2.6 billion of funding for local investment by March 2025. The fund aims to improve pride in place and increase life chances across the UK, investing in communities and place, supporting local business, people and skills:

<https://www.gov.uk/government/publications/uk-shared-prosperity-fund-propectus>



## BROOKVALE IN BLOOM!

### Garden Judging 17th July

Extra points for provision for wildlife!

Tea party Prize-giving Sunday 30th July 3pm

All entries must have a form! Please tear off over page

For all the latest local news , events and information:



HeartOfBrookvale  
[www.brookvale.org.uk](http://www.brookvale.org.uk)

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**Patient Participation Group (PPG) for Camrose, Gillies, Hackwood & Beggarwood**

<https://www.cghppg.co.uk>  
[cghb.surgeryppg@btinternet.com](mailto:cghb.surgeryppg@btinternet.com)

**Newsletter March & April 2023 Extracts**

Call Wait Times depending on receptionists reducing to 20 mins, we continue to monitor. Google Reviews surgery rating 3.9 out of a possible 5. Has your surgery improved during the last year? We can feed back both positive and negative patient comments to Operose.

Dr.iQ feedback is a mixture of satisfaction and deep frustration. Feedback shows Dr.iQ as positive in ordering repeat prescriptions but is poor during surgery contact for appointment/call back. This system can be switched off during regular surgery hours and call backs may not happen per stated timetable. Very annoying when patients are forced to ring the surgery and the first message is that it is best to use Dr.iQ instead of waiting for a phone response!!!

Our PPG volunteers hope to assist with non-clinical tasks within the surgeries which may include:

- \* The tidying up of noticeboards by creating a PPG area reflected across all sites.
- \* Assisting with some Dr.iQ training for patients on certain days, advertised in advance.
- \* Helping patients log in online using the screens in the waiting rooms at peak times.
- \* Talking about the PPG to patients and about our function around gaining insights into your experiences.->

-> One of Operose's Digital Team agreed to lead the Dr iQ training project and we will share these training dates once known.

**Operose Meet the Patients** event hosted once again by our local MP, will enable patients to attend and meet the Operose medical & admin team,, probably late summer, dates TBA.

Operose are inviting applicants for surgery reception and administrative posts, please contact Gillies surgery to apply.

Operose are re-designing, improving and merging their CGH & Beggarwood web sites and asked our PPG for our input. We are very interested in helping with the "patient's perspective design".

Blood Test Wait Times continuing challenge with surgery wait times of 2-3 weeks to get a test, followed by almost the same hospital waiting time.

There is a general lack of phlebotomists which affects the whole of the NHS. Two new receptionist/administrators started and three new Clinical Pharmacists onboarding. A new nurse manager will join Operose in June.

A Healthcare Assistant completed her nursing training for a Practice Nurse role. A new Healthcare Assistant was recruited.

If you feel that your patient journey was not positively handled by the surgery or a staff member, you can make a formal complaint as Beggarwood and CGH patients to this web site:

<https://cghpartnership.co.uk/about-us/comments-and-complaints/>

-> Complaints Manager response acknowledgement within 3 working days. If you are not satisfied with your complaint handling, you can ask the Parliamentary and Health Service Ombudsman to review:

**0345 015 4033** or via: <https://www.ombudsman.org.uk>

With Lloyds pharmacy closed within all Sainsbury's branches, avoid running out of meds by re-ordering repeat prescriptions upon collection. We are talking to local pharmacies and Operose about how they can both help each other improve their service with at least two pharmacies involved in streamlining this essential service.

All Operose surgeries patients may join our PPG to meet once monthly in on-line Zoom for around 60-90 minutes starting around 7 pm.

We hope to recruit PPG members willing to attend Operose face-to-face meetings, normally held around 4pm on a Wednesday, and also help take these meeting minutes. We are also recruiting for our Newsletter Team and to discuss these roles please email us.

**Steady & Strong** over 65s exercise group for Strength & Balance avoiding falls & keeping active & stronger. Specialist Instructors: <https://www.hants.gov.uk/balance> or call **0370 779 0106**.

**Breathe Easy** Asthma+Lung UK **Support Group** last monthly Tuesday (not December): Brighton Hill Community Association, Gershwin Court, RG22 4NN 1:30 to 3:30pm Respiratory Nurses & Seated Exercise with tea/coffee and biscuits! ☐

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**You are invited to enter Brookvale In Bloom**

Best single Hanging Basket / Container

and

Best Small Front Garden

or

Best Medium / Large Front Garden

First Name		Surname	
Address			
Postcode			
Telephone		Email	

Please drop your garden form into 20 Southend Road or 25 Highfield Chase or any Committee member by **Sunday 9th July**

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**Deprivation & Richer or Poorer?**

Each 10 years the Office for National Statistics (ONS) collates data about getting **richer or poorer** we can use for funding bids.

Our **Borough Profile** includes The **Basingstoke & Deane** (& Ward) **Key Facts** on Population, Age and Gender, Ageing, Births, Deaths, Life Expectancy and Health, Education and Skills, the Movement of People and Migration, Ethnicity and Religion, Language, Our Places, **Deprivation**, Dwellings and Households, House prices and rents, Tenure, Homelessness and household composition, Crime, Anti-Social Behaviour, and lastly Economy:

<https://www.basingstoke.gov.uk/ward-and-borough-profiles>

->

- Income Deprivation (22.5%)
- Employment Deprivation (22.5%)
- Education, Skills & Training Deprivation (13.5%)
- Health Deprivation & Disability (13.5%)
- Crime (9.3%)
- Barriers to Housing and Services (9.3%)
- Living Environment Deprivation (9.3%)

This chart below consolidates IMD data trends from earlier years 2004 to 2019 showing either higher or the lower average score of Lower Super Output Areas (LSOAs) in Brookvale and Kings Furlong Ward, by each "data domain indicator" such as Income, Employment, Education, Skill and Training, Health Deprivation and Disability, Crime, Barriers to Housing and Services, Living Environment, Income Deprivation

**Trustee News**

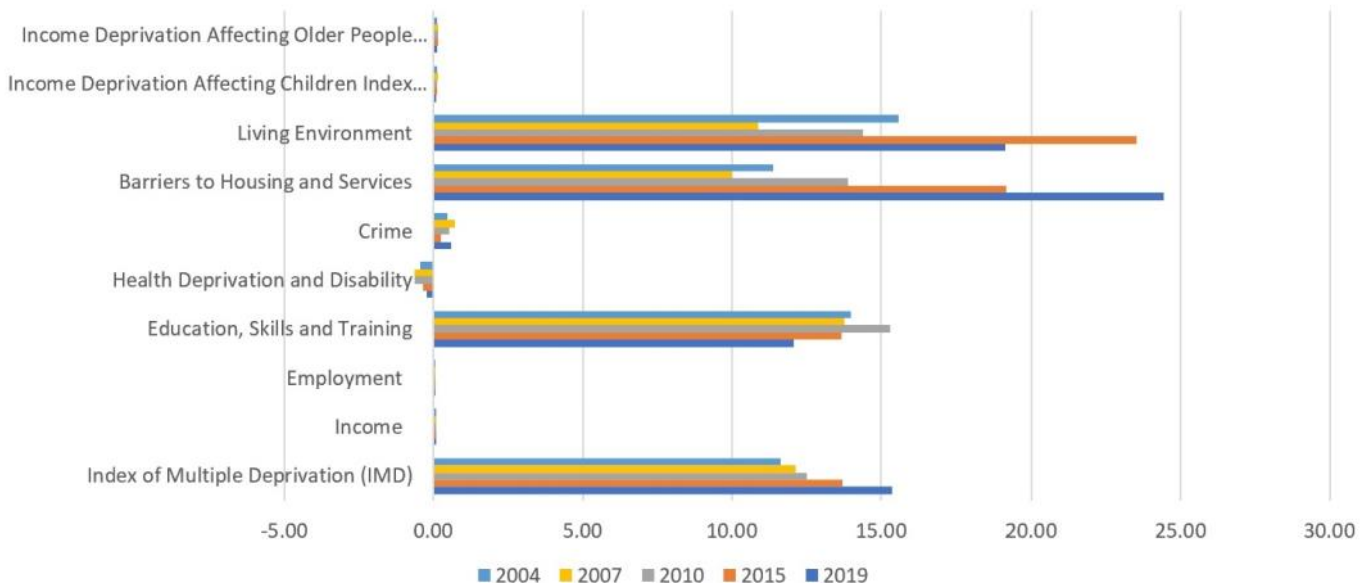
**Our Community Building**

always needs people to provide low cost activities, cuppas, snacks, information and repairs. Anyone of any ability from any background can join in and contribute at all levels from being a helper all the way up to responsible roles.



**Volunteers** always needed for Opening and closing the hall for family kids parties, caretaking, coffee mornings and events social/compliance researchers, newshounds, ->

Average score of LSOA in Brookvale and Kings Furlong Ward



Our **Ward Profile** includes Marital and Civil Partnership Status, Religion, Economic Activity, Occupation, Travel to Work, Car Availability, General Health, Long Term Health Issue or Disability, Household Composition, Accommodation Type, Jobs by Sector, Council Tax, Unemployed Claimants, Rural or Urban Character.

Our **Deprivation** Indices are compared with those in England and the Income, Employment, Education, Health, Housing & Services, Crime, and Living indicators are shown on "Radar" charts which we are waiting for a 2021 chart from BDBC.

The **high score** represents **more deprivation** (and **increase in poverty**) compared with other LSOAs and each domain. Relative weightings of each indicator are: ->

affecting children index (IDACI) and Income Deprivation affecting older people (IDAOP):

<https://www.basingstoke.gov.uk/deprivation>

Our volunteer Bhavya Patteeswaran worked on this data to show the changes over multiple census periods an **increase in deprivation** for us to discuss with our **local Cllrs at each regular monthly 2nd Saturday Brookvale Hall Cllr Coffee Morning (50p cuppas!) pg 4** ->

-> responders, marketing & social media, Committee & Trustees, Assistant Treasurer, Community Agent/Street Reps.

**Increasing skills & CV Opportunities**

[malcolm@brookvale.org.uk](mailto:malcolm@brookvale.org.uk)

01256 364498 or email

**County Council AGM anti-racism Motion 2b receives unanimous support on May 18th 2023**

The County Council Code of Conduct now includes a zero-tolerance approach to bullying, harassment, discrimination and abuse in any form, as an employer with a diverse workforce, serving Hampshire's residents in strong, inclusive communities in mandating Inclusion training for all Members. ->

**Crystal Foot Care**  
 Nail Cut and File Nail Thickness Reduction Verruca Treatment  
 Fungal Treatment Corn and Callus Removal Skin Thickness Reduction  
 Ingrown Toenail Treatment Diabetic Assessment

**Mobile Foot Health Practitioner**  
 07415 118638  
 stroudcrystal@yahoo.co.uk

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## Activities

### Attention All Gardeners!

Please tell your neighbours about **Box Blight** so the disease spread is slowed down. Sadly, these plants need to be grubbed out and destroyed. They can be replaced with LONICERA NITIDA gold. Small plants will grow quickly, look just as good and it's pretty well indestructible!



**Neighbourhood Watch** Queens Rd:  
Phil & Val 01256-421621

**National Neighbourhood Watch Guide:**

**Crime Prevention & Safety:**  
<https://www.ourwatch.org.uk/crime-prevention/crime-prevention-advice>

**Crime Statistics** by area at:  
[www.police.uk/pu/your-area/hampshire-constatabulary/](http://www.police.uk/pu/your-area/hampshire-constatabulary/)

**The BCA presents**  
**The Reinvention of Basingstoke**  
**By Bob Clarke**  
**BVH Thursday 17<sup>th</sup> August 7:30pm (Free)**



This talk describes what Basingstoke was like before the railways came. The disastrous effect of the railway on the innkeeping trades and the reinvention of Basingstoke as a manufacturing centre with the development of Wallis and Steevens' North Hants Ironworks, the arrival of Burberry and, later, the move of Thomycroft from Chiswick. All this led to a massive growth in the built landscape, particularly in Brookvale.

## Meetings & Events

### Committee Meetings:

**Management Committee (Zoom):**  
**Monthly 1<sup>st</sup> Thursday at 7:30pm**  
[info@brookvale.org.uk](mailto:info@brookvale.org.uk)

**Development Sub-Committee:**  
**Meetings TBA**  
**Malcolm 01256-364498**

### Brookvale Village Hall activities: (confirm restrictions with provider)

#### Brookvale Toddler Group

Play & support

**Mondays: 10am (term time)**

[brookvaledoddler@gmail.com](mailto:brookvaledoddler@gmail.com)

#### Basingstoke CSRF

Civil Servants, relatives & friends

**1st Wednesdays: 10am**

[csrfbasingstoke@gmail.com](mailto:csrfbasingstoke@gmail.com)

#### Caterpillar Music

Music & sensory sessions: 0-4yrs

**Thurs: 9:45, 10:40, 11:35 am**

[jasminecarthy@caterpillarmusic.com](mailto:jasminecarthy@caterpillarmusic.com)

#### NCT Bumps & Babies

PreSchool Support & Friendship

**Fri: 10:30 to noon Cerys**

[Coordinator.Basingstoke@nct.org.uk](mailto:Coordinator.Basingstoke@nct.org.uk)

#### Wu Shu Kwan

Fitness, confidence, self-defence:

**Sundays: 5pm to 7pm**

**07449 673036**

### BCA Events:

**Brookvale In Bloom 2023 (Free)**

**Sun 9<sup>th</sup> Jul 2023** last entry

**Mon/Tue 17<sup>th</sup>/18<sup>th</sup> Jul 2023** Judging

**Sun 30<sup>th</sup> Jul 2023 3pm** Prize Giving

Garden Horticulture & Bio-Diversity

**Halloween Tea Party (£2/Kid-Adults Free)**

**Saturday 21<sup>st</sup> October 2:30-4:30pm**

Strut your stuff and win prizes

**Santa Grotto (£3/Kid-Adults Free)**

**Saturday 16<sup>th</sup> December 2:30-4:30pm**

Meet Santa for your pressies!

Light refreshments

**Cllr Surgery Coffee Morning**

**2nd Sat: 10:30-12:30 am**

Meet, update, support, complain

Donations, cuppa + cake



**Community Coffee Morning**

**Every Thur: 10:30-12:30 am**

Make friends, meet committee

50p cuppa + cake

**More info on all events:**

[info@brookvale.org.uk](mailto:info@brookvale.org.uk)

**Hands-Face-Space-Ventilate**

## Information

**Brookvale Website:**

[www.brookvale.org.uk](http://www.brookvale.org.uk)

**Brookvale Village Hall Enquiries:**

[info@brookvale.org.uk](mailto:info@brookvale.org.uk)

**Hall Booking Agent:**

[booking@brookvale.org.uk](mailto:booking@brookvale.org.uk)

**Brookvale Lottery:**

Cathy Mawer,

*Lottery Promoter*

[lottery@brookvale.org.uk](mailto:lottery@brookvale.org.uk)

**Local Development issues:**

Malcolm MacInnes,

*Chair, Development-Sub Committee*

(01256) 364498

[malcolm@brookvale.org.uk](mailto:malcolm@brookvale.org.uk)

**Your Ward Councillors are:**

Councillor Arun Mumalaneni

07894 708983

[cilarunmumalaneni@basingstoke.gov.uk](mailto:cilarunmumalaneni@basingstoke.gov.uk)

Councillor Abdel Ibrahim

**07900 272294**

[Cllr.Abdel.Ibrahim@basingstoke.gov.uk](mailto:Cllr.Abdel.Ibrahim@basingstoke.gov.uk)

Councillor Michael Howard Sorrell

07869 262129

[cllr.michael.howard-sorrell@basingstoke.gov.uk](mailto:cllr.michael.howard-sorrell@basingstoke.gov.uk)

**Your County Councillor is:**

Councillor Kim Taylor

07738 289861

[cllr.kim.taylor@hants.gov.uk](mailto:cllr.kim.taylor@hants.gov.uk)

**Your Town MP is:**

Maria Miller MP

(020) 7219 5749

[maria.miller.mp@parliament.uk](mailto:maria.miller.mp@parliament.uk)

**Police Safer Neighbourhood Team:**

**101** or

[Basingstoke.Town.Police@hampshire.pnn.police.uk](mailto:Basingstoke.Town.Police@hampshire.pnn.police.uk)

**Your CSPO:**

Kayleigh Shead

01256 845700

[kayleigh.shead@basingstoke.gov.uk](mailto:kayleigh.shead@basingstoke.gov.uk)

**Your PCSOs:**

18513 Wilson

[alana.wilson2@hampshire.police.uk](mailto:alana.wilson2@hampshire.police.uk)

18564 Port

[jess.port.18564@hampshire.police.uk](mailto:jess.port.18564@hampshire.police.uk)

**Police Website for online reporting:**

<https://www.hampshirepolice.uk/>

**Crime Stoppers:**

0800 555 111

### BCA:

Informing, Supporting, Entertaining,

Representing residents since 1973:

[info@Brookvale.org.uk](mailto:info@Brookvale.org.uk) (E&OE)

**Brookvale Community Association**

(BCA) registered CIO 1174719.

Hampshire, RG21 7RP

**Non Profit, run by unpaid volunteers**  
**Free Newsletter**