

**PR 8489**

## **Changes to council's bin collections**

Rubbish, recycling and garden waste collections in Basingstoke and Deane are set to change as part of a move to improve bin collection routes to make them more efficient and environmentally friendly.

Working with Serco, Basingstoke and Deane Borough Council is changing waste, recycling and garden waste collections to reduce the distances bin trucks are travelling, revise the routes to incorporate new homes in the area and simplify collections for some residents so their glass and recycling is collected on the same day.

The changes will be introduced from Monday 22 July and will mean that over half of Basingstoke and Deane's homes will see a change to the day or week their waste and recycling is collected. Nearly all of the garden waste customers across the borough will be affected. Those residents remaining on the same collection day may have a change to their collection time, therefore bins need to be put out by 7am.

The waste bins will continue to be collected weekly and recycling and glass collections will remain a fortnightly service. Those people signed up to the garden waste service will continue to have their bins and bags collected every two weeks. The council will send a leaflet to all Basingstoke and Deane residents in early July to advise of any changes to their existing waste and recycling service. Garden waste customers will receive a separate leaflet.

Information on the new collections will also be available on the council's website [www.basingstoke.gov.uk/bin-changes](http://www.basingstoke.gov.uk/bin-changes) from Monday 1 July. Updates will also be provided on its social media channels.

The borough council's Cabinet Member for Environment and Enforcement Cllr Hayley Eachus said: "Working with our contractor Serco we have been looking at how we can improve the efficiency of the bin collection routes, simplify collections for some of our residents and ensure we are prepared for new homes in the borough. "By revising the routes our bin trucks currently take and changing the days or weeks some residents receive their collections, we can achieve all of these benefits while also retaining a weekly waste and fortnightly recycling collection."

Cllr Eachus added: "I appreciate these changes may be confusing at first as we are all in the habit of putting our bins out on a certain day, but we will do everything we

can to minimise the impact of these changes and keep residents informed.” Serco’s Transformation Director Duncan Hadland said: “These changes will also ensure that the workload is more equally spread across all of the crews, who have been fully involved in the process. Their local knowledge has been invaluable with the fine-tuning of the rounds and I would like to thank them for all of their help and support.”

For more information about bin changes in Basingstoke and Deane please visit [www.basingstoke.gov.uk/bin-changes](http://www.basingstoke.gov.uk/bin-changes)

**Note for editors**

Hart District Council and Basingstoke and Deane Borough Council have a joint waste contract which was first agreed in 2011. Serco was awarded the £44 million joint waste contract last year to provide household waste and recycling collections for the next eight years in Hart and Basingstoke and Deane, with an option of extending for a further eight years. This work started on 1 October 2018.

**Caption for the photo:**

Cllr Hayley Eachus, Cllr Alan Oliver and Serco's Regional Contract Director Jason Kinsella

**For further information on this release please contact: Senior Communications Officer Krissy Lloyd on 01256 845240 or email [krissy.lloyd@basingstoke.gov.uk](mailto:krissy.lloyd@basingstoke.gov.uk).**

**Media enquiries line 01256 845220 or email [communications@basingstoke.gov.uk](mailto:communications@basingstoke.gov.uk).**

**Twitter [@twitter.com/BasingstokeGov](https://twitter.com/BasingstokeGov).**

**Facebook [www.facebook.com/BasingstokeGov](http://www.facebook.com/BasingstokeGov)**

**Sign up to receive email updates on council services, news and events at [www.basingstoke.gov.uk/signup](http://www.basingstoke.gov.uk/signup)**